

# Delivery request

## Customer details:

Surname - Name

Date

Address ( pick up - delivery)

Phone numbers - Email Address

Pick up instruction

## Unit Information

### *Detailed description of Issues or faults*

### Waiver

In the event of any damage during transit Philips -Saeco will cover the cost to repair the damages provided the below packaging requirements are met  
Any damage that is the result of not following the below guidelines will be at the customer expense.

### Packing Information

*please tick boxes once completed*

- Pack your coffee machine UPRIGHT using original box or a suitably sized box and mark as **FRAGILE**
- Ensure you have emptied out water tank, bean hopper and waste drawers; lift any drip tray to middle height where applicable or remove them from main body.
- Use plenty of padding such as bubble wrap, polystyrene, packing chips, shredded cardboard ( no newspapers)
- Include all the trays, lids , milk frothing accessories, handles, brewing group
- Pack any loose parts separated carefully so as not to scratch your machine.
- Insert a copy of your receipt (proof of purchase) with this completed form
- Once ready to send please contact:

Signature - Date